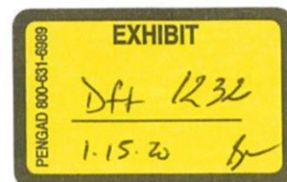


EXHIBIT 39

DICTIONARY OF IBM & COMPUTING TERMINOLOGY

8307D01A



A

AA (*ay-ay*) *n.* Administrative Assistant. An up-and-coming employee serving in a broadening assignment who supports a senior executive by arranging meetings and schedules, drafting and coordinating correspondence, assigning tasks, developing presentations and handling a variety of other administrative responsibilities. The AA's position is to be distinguished from that of the executive secretary, although the boundary line between the two roles is frequently blurred.

access control *n.* In computer security, the process of ensuring that the resources of a computer system can be accessed only by authorized users in authorized ways.

acknowledgment 1. *n.* The transmission, by a receiver, of acknowledge characters as an affirmative response to a sender. 2. *n.* An indication that an item sent was received.

action plan *n.* A plan. Project management is never satisfied by just a plan. The only acceptable plans are action plans. Also used to mean an *ad hoc* short-term scheme for resolving a specific and well defined problem.

active program *n.* Any program that is loaded and ready to be executed.

active window *n.* The window that can receive input from the keyboard. It is distinguishable by the unique color of its title bar and window border.

added value 1. *n.* The features or *bells and whistles* (see) that distinguish one product from another. 2. *n.* The additional peripherals, software, support, installation, etc., provided by a dealer or other third party.

administrivia *n.* Any kind of bureaucratic red tape or paperwork, IBM or not, that hinders the accomplishment of one's objectives or goals. Often, anything with a routing or *buck slip* (see) attached.

Advanced Peer-to-Peer Networking (APPN) *n.* An extension to SNA featuring (a) greater distributed network control that avoids critical hierarchical dependencies, thereby isolating the effects of single points of failure; (b) dynamic exchange of network topology information to foster ease of connection, reconfiguration, and adaptive route selection; (c) dynamic definition of network resources; and (d) automated resource registration and directory lookup. APPN extends the LU 6.2 peer orientation for end-user services to network control and supports multiple LU types, including LU 2, LU 3, and LU 6.2.

agent 1. *n.* In systems management, a user that, for a particular interaction, has assumed an agent role. 2. *n.* An entity that represents one or more managed objects by (a) emitting notifications regarding the objects and (b) handling requests from managers for management